



Your Aged Care at Home

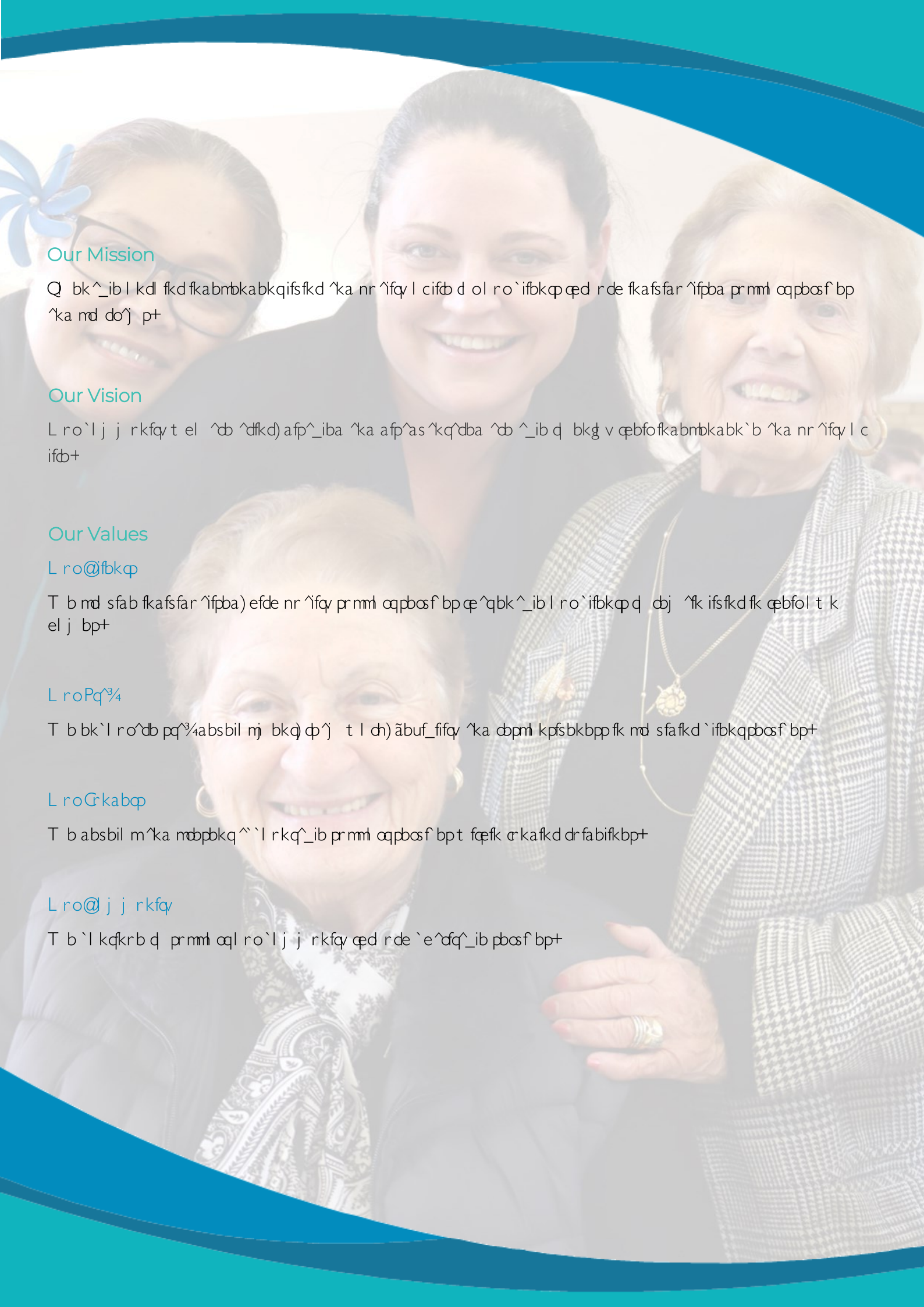
ANNUAL REPORT

2022

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Our Mission

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Our Vision

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Our Values

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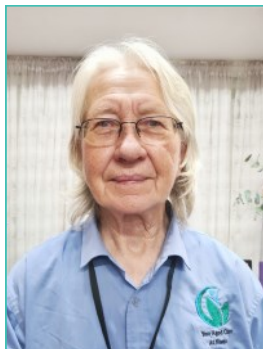


Andris Drezins

On behalf of the Board of Your Aged Care at Home, it gives me great pleasure to present our 2022 Annual Report.

The past 12 months have seen some of the greatest challenges faced not only by Your Aged Care at Home, but the entire aged care sector. As a community, we have once again faced a difficult year in the grip of the COVID pandemic, with our team responding by supporting our clients, participants and workforce with great dedication and care.

There have been numerous barriers to providing reliable and effective support to our community, however our staff have been flexible and creative in their approach and have really gone above and beyond to maximise the level of care and support provided. Our service programs have remained stable despite the many challenges faced throughout the year.



Gundega Zarins

Amidst the crisis response, we have continued to provide our primary services and strengthen our business operations. We have improved our self-assessment and improvement systems to ensure quality and accountability. We have also prioritised assessment and reflection to meet our current and future goals. As a priority, we have focussed on our workforce and ways that we can ensure sustainability over time.

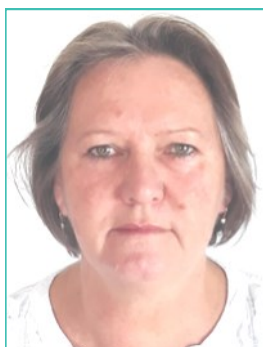
Despite the impact of COVID, our business has remained financially solid, returning a surplus where many other aged care providers have sold or simply shut their doors. Our challenges continue, COVID has become the new normal and we are learning how to live with it as safely as possible.



Heather Pooloo

In a climate of change and transparency, we are committed through our governance and management systems to be held accountable to all our stakeholders. The success of Your Aged Care at Home will be measured against three key indicators – quality, transparency, and sustainability – as we recognise that true change and sustainability can only be achieved when innovative ideas are embedded into the character and core values of our organisation.

The foundations of Your Aged Care at Home are embedded in a genuine commitment to serve our community and are shored up by the principles of equity, quality, partnership, commitment and continuous improvement. Our ongoing success would not be possible without the passion and commitment of our staff across the organisation who are always striving to provide high quality care and bring our mission and values to life.



Inara Sikais

Finally, I would like extend my thanks to all members of the Board and executive management for their ongoing support and commitment to the vision, mission and values of Your Aged Care at Home. I am honoured to be part of such a dedicated team that we have built, and continue to build.

Our accomplishments can only continue to be advanced through the ongoing support of our stakeholders, staff and volunteers for which we are tremendously grateful, and we look forward to a challenging year ahead.



Kristaps Zarins

Heather Pooloo, J.P
Aged Care Manager
Executive Director



Andris Drezins

Andris Drezins
Business Manager
Director

The financial year 2021-2022 started in the grip of another Sydney-wide lockdown due to the ongoing pressures of dealing with the COVID pandemic. While some office staff worked from home, support staff continued to visit clients and participants, to ensure their needs, health, and care were supported.

The safety protocols did add stress and additional pressure for our workers. The regular use of masks and other Personal Protective Equipment (PPE) was the norm for all services. Physical tasks were made much more difficult and more uncomfortable wearing full PPE.

However, the support workers showed their strength and resilience and endeavoured to conduct themselves in a professional and safe manner.

The clients and participants felt the pressures too, but unlike the first wave of COVID our clients were becoming familiar with the new 'style' of service delivery and were mostly supportive. Initially, there was some pushback from clients who did not want to wear masks in the presence of the support workers, but most were fully supportive and adapted quickly to these additional safety protocols. For the support given by our clients to keep our workers safe, our organisation is thankful.

One must be thankful for technology, as the operations team organised remote daily meetings each morning to enable the team to connect with each other. Even though these morning "coffee meetings" usually ran for only half an hour, they were an important element to plan, communicate, and to connect with each other. These meetings made a world of difference to help keep the team connected and to share important information.

The end of the calendar year was a welcome relief with the return of 'normality'. Lockdowns had ended and we were able to hold our annual client Christmas party. We were all starved for human contact, so the turnout to the Christmas event was the largest ever. With excellent food, song and music performances by staff and clients, the event was an overwhelming success. The event brought much needed joy to our clients, participants, their families and carers, and our staff.

The end of December is a moment where we review financially, the first six months. Despite the very challenging start of the financial year, we were still able to return a decent surplus over the six-month period.



Andris with our volunteer, Wynne Jumikis, enjoying *Jāņi*

January was a pivotal moment for our NDIS business, as we were able to employ key personnel to support our NDIS participants. Good staff are sometimes hard to find, and we were very fortunate with the addition of Renae Everson to our team. Renae was instrumental in overseeing the NDIS supports and connecting with each participant. With additional bandwidth we began the process of expanding our service offering and

preparing to add Support Coordination to the services offered.

Our focus for the second half of the year had been to employ additional coordinators as well as support staff. Ensuring that our organisation has enough qualified and caring staff, ensures we provide consistent and supportive services for our clients. We were not immune to the industry shortage of workers, so we worked doubly hard to fill these positions. With the employment of new workers, staff training and competencies was a big focus.

June is another joyous time of year for our organisation as we host our second annual client party, *Jāņi*, based on the Latvian summer solstice celebration. This event provides an inclusive and enjoyable environment for our clients, where we all enjoy good company, good food, singing and dancing.

On a more serious note, June was the final month before our upcoming NDIS Surveillance Audit. I personally find the audit process, including the audit preparation, a valuable and insightful part of our business activities. It means a deep dive into all parts of our operations and service delivery. Not only is it a process of review, but it is also a process of reflection, and more so, an opportunity to improve. The continued focus on the Values of our organisation, and service delivery outcomes is an important element of the ethos of our organisation.

As June 2022 concluded, our year-end result showed a modest surplus. For us, this was a comforting outcome given that we had endured over two years of COVID related challenges, and changes to the Aged Care industry, as well as more recently the preparation for pending changes to the worker industry Awards. The landscape has certainly been full of challenges and ending the year on a positive note shows that we have all pulled together to achieve a profitable outcome.



L-R: Izmir Pooloo, Gundega Zarins, Elga Rush, Heather Pooloo, Andris Drezins at *Jāņi*

Izmir Pooloo Operations Manager

Your Aged Care at Home alongside many other approved providers started the Financial Year facing its greatest adversity thus far. As COVID-19 relentlessly spreads itself throughout the globe, Governments are forced to control the spread of this deadly disease by locking down all residents into their homes and only allowing essential workers to leave their homes, which includes Aged Care and Disability support workers.

Furthermore, to these stressing times was a plethora of public health orders and stay at home orders impacting approved providers and the way we manage our workforce during COVID-19 outbreaks.

Your Aged Care at Home immediately closed down its office doors on the 25th of July 2021 when the former Premier announced its COVID-Zero lockdown strategy which prevented all people from leaving their local LGA unless they were an authorised worker. This lockdown strategy also prevented anyone from working in any shared office spaces which meant YACAH had to work from home while the amazing support staff continued to service the community against all odds.

With staff morale decreasing each and every day, YACAH decided to keep in touch with each other via video conferencing over Microsoft Teams. Every day the management team would jump on a 10 minute video call to say hi and let everyone know how they were doing that day. It also was a good opportunity to stress test our IT systems and to see how well we can adapt working in remote environments. With most of the team being parents of school aged children, we all got a glimpse into everyone's personal lives whilst juggling the duty of care we have to our community members.

During the Sydney Lockdown period, Your Aged Care at Home issued out via e-mail a weekly COVID bulletin to keep our clients and carers connected whilst being isolated. Recipients would receive updates about our COVIDSafe plan, including the vaccination rate of our support staff. Also provided in the bulletins were coping strategies and advice to our clients and carers on how to support those who are most vulnerable.

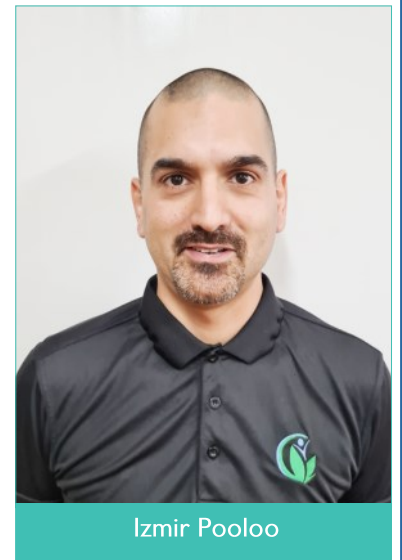
Your Aged Care at Home also undertook its annual penetration testing with Zirilio during the lockdown, which exposed some internal vulnerabilities within the network infrastructure. This gave the company opportunity to review and upgrade some of its systems to ensure that our networks are as secured as possible. Our partners Truis were able to assist with supplying our organisation with some refreshed networking equipment to mitigate the vulnerabilities assessed within the penetration testing.

After 3 and a half long, difficult months, our staff were permitted to return to the office on the 11th of October 2021. Your Aged Care at Home reopened its doors and ensured we complied with all the new Public Health Orders as well as health guidance offered to NDIS and Aged Care providers. Office rooms now become routinely disinfected, and desks are spaced out to ensure that no one comes in contact with each other.

Towards the end of the 2021, YACAH was nominated by ACSA as a finalist in the Innovation in Service or Design category in the 2021 Aged Care Awards. This award was granted to us for the development of our mobile workforce platform that we developed prior to COVID-19, and which has allowed our organisation to remain operational throughout all the lockdowns and restrictions.

Thankfully the NSW Government allowed for Christmas gatherings to go ahead in light of the latest COVID-19 outbreak with variant Omicron. Our staff and clients were both able to attend our Christmas events which were held a few weeks before Christmas day.

Our clients were treated to a hot lunch held at the Latvian Lutheran hall, where music and live entertainment were performed throughout the day. Catering was supplied by Coast to Coast the Golden



Izmir Pooloo

Roast- Australia who did an amazing job feeding all our guests and staff members.

Additionally, we held our Annual Christmas Staff Meeting where we recognise our staff and held an award ceremony with a light dinner provided by our local Dougies Grill Bankstown. Some of our staff members received long service awards with one team member receiving a 20 years' service award!

Good360 Australia and Share the Dignity were able to supply our organisation with a tremendous amount of goods that were donated to many communities who are disadvantaged this year. Some of the key items that were provided included: Koh cleaning products, Lego gift sets, Banana Boat and Hawaiian Tropic sunscreen, Palmolive personal care products, Premium Spa skincare products and much more.

On the 17th of December 2021, Your Aged Care at Home was granted \$10,000 from the NSW Department of Justice to support NDIS and Home Care clients who have been significantly impacted by COVID-19. This funding amount was also extended to the end of 2022 with an additional \$3000 being provided to help clients who need it the most. This funding amount was to be spent exclusively on service delivery as well as costs associated with managing the grant funds.

Thankfully, the Australian Federal government provided Aged Care workers additional payments of up to \$500 for their work during COVID-19. YACAH was granted a total of \$11,580 to be paid to the support workers who provided direct care services to our clients. Their work has been and always will be invaluable to the community.

YACAH's charitable works continued straight into 2022 with special food hampers being prepared by Foodbank NSW in support of Ramadan and Eid al Fitr in the month of April 2022. These hampers contained an assortment of yummy food products that were donated to our Muslim clients.

Your Aged Care at Home also participated for its second year in a row in Australia's Biggest Morning Tea. This year we raised a total of \$2258. Funds raised for the morning tea go directly to the Cancer Council for research and support for cancer patients.

Further to our charity activities this year, we received a generous donation of feminine hygiene products from our partner Share the Dignity in July 2022. Many of these items were donated to single mothers and victims of domestic violence who are struggling to make ends meet. The Islamic Women's Association of Australia (IWAA) and YACAH teamed up to supply these products directly to those affected.



Izmir and Andris enjoying Australia's Biggest Morning Tea charity event.



Women's feminine hygiene products, donated by Share the Dignity, being distributed to IWAA for refugees

On Wednesday the 22nd of June, Your Aged Care at Home held its Annual *Jāņi* event again at the Latvian Lutheran Church in Homebush. It was a very exciting event that allowed many of our clients a chance to get out of the home and socialise with all the support workers, friends, and family members. Live performances with music and dancing was provided to the guests as well as a 3 course lunch. Catering was supplied by Helen's Catering who did a wonderful job feeding all the attendees.

The end of the financial year marks a new era of Aged Care and NDIS as we operate within the boundaries of the new COVID-Normal world. Your Aged Care at Home has already begun the preparations for the newly revised industry award that comes into effect on the 1st of July 2022. The new modern SCHADS award not only provides our workers a minimum engagement time of 2 hours per shift but provides allowances for broken shifts as well.

We remain committed to our community to deliver the very best outcome possible, and we are very thankful to our partners who have supported us throughout this journey.



Zeeshan Nazeer

We are pleased to report another fiscal year marked by a profitable outcome despite challenging conditions.

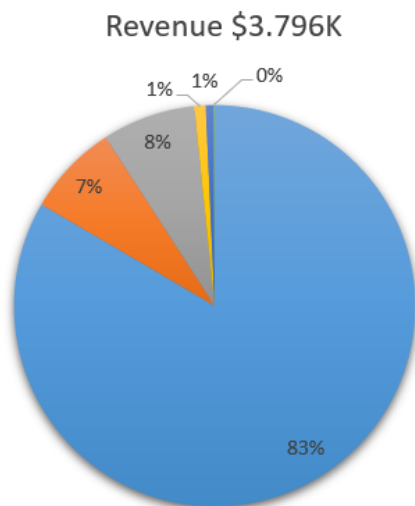
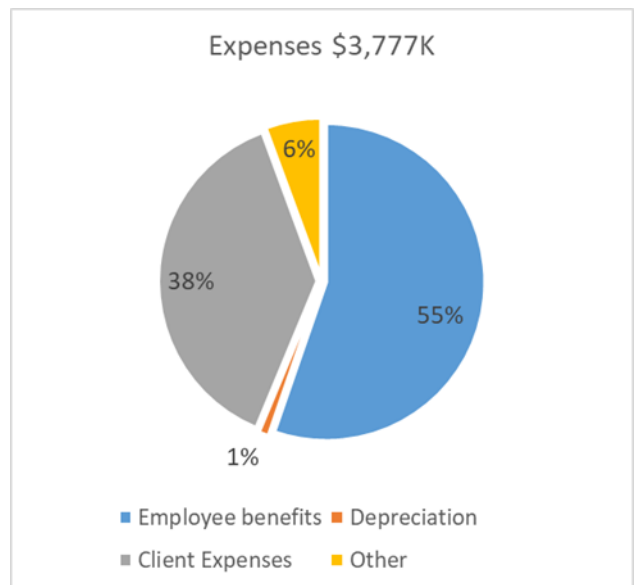
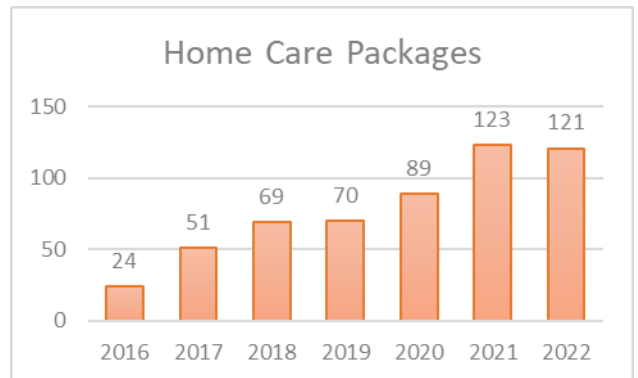
As a not-for-profit aged care and NDIS provider, we strive to bring real choice and greater value to our clients, whilst ensuring our financial stability for sustainable growth and continued long-term security for our clients.

This year shows stable client numbers, finishing the year with a total of 121 active Home Care Packages. There was a total of 156 unique Home Care Packages delivered in the financial year, representing a 1% increase from our 2020-2021 financial year. The growth in revenue corresponds to increased client services.

The year finished with overall revenue at \$3.796 million, of which \$3.166 million represents services provided to Home Care Package clients. NDIS services represent \$282,280. Other revenue included services provided to private clients and brokerage services, and government COVID-19 Vaccine Support and Social Sector Support Fund grants.

Expenses totalled \$3.777 million, which is representative of the increase in service delivery, and includes investment in continued professional development of employees who support the professional care for our clients, additional COVID-19 related expenses, as well as further investment in technology, information management and regulatory compliance. Overall, the financial year recorded a surplus of \$47,027.

Cash and cash equivalent assets were \$882K, decreasing by \$199K from the start of the year. Working Capital is \$574K, an increase of \$71K from the beginning of the financial year.



- Government subsidised Home Care services provided
- NDIS
- Fees from clients
- Government grants/subsidies
- Brokerage services
- Private client services

Your Aged Care at Home remains committed to providing quality and individualised care for older Australians and people with disabilities in their homes. The future business activities and financial performance continues to be optimistic as we continue to establish a presence of outstanding services in the marketplace.

Zeeshan Nazeer
Bachelor of Business (Accounting)
Accounts Manager

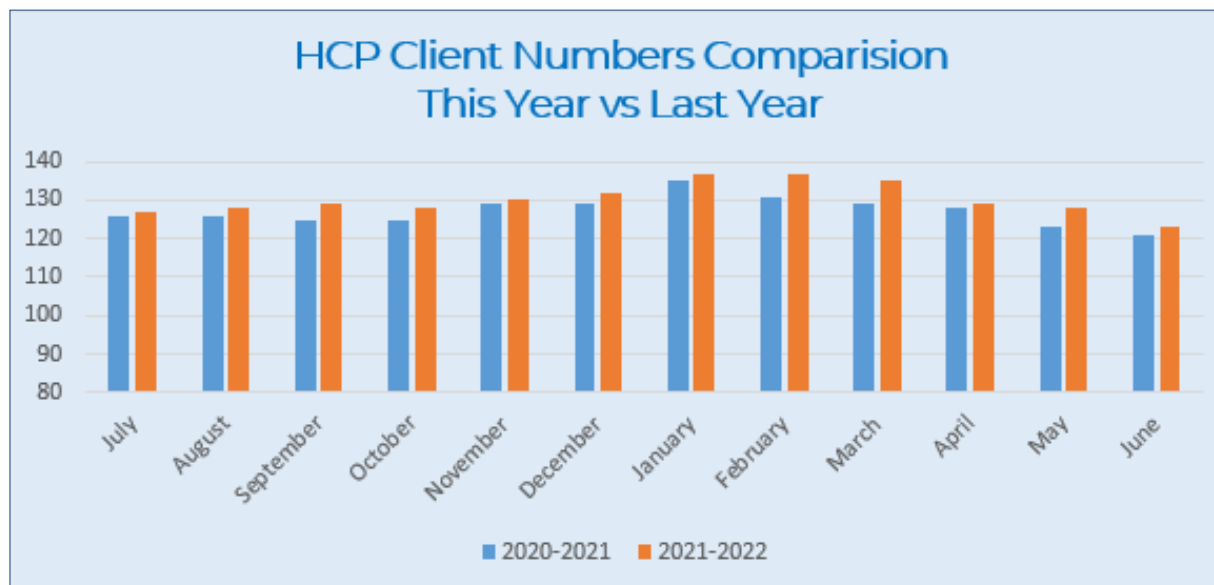
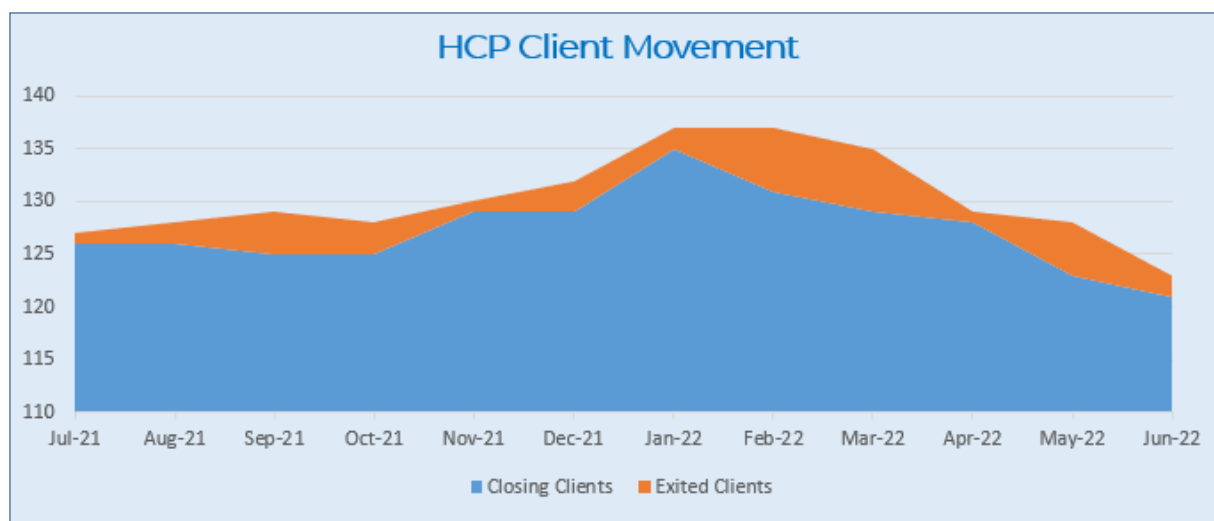
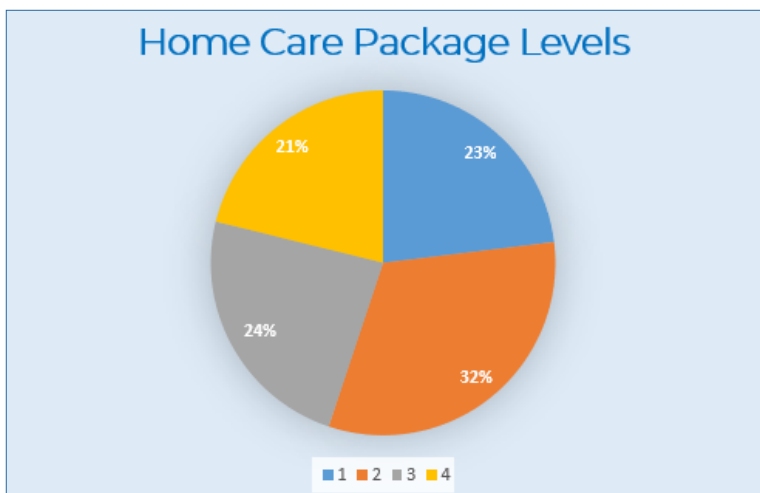
The primary business activity of Your Aged Care is the delivery of the Home Care Packages Program, subsidised by the Commonwealth Department of Health, to eligible care recipients residing in the Sydney metropolitan area.

Services are delivered to a diverse range of clients from various backgrounds with a focus on financially disadvantaged people and people from culturally and linguistically diverse backgrounds. Statistical analysis has been taken from 1 July 2021 to 30 June 2022 to provide an overview of the people we assist.

HCP CLIENT MOVEMENT

2021-2022 saw a 1.3% increase in the total number of Home Care Packages that were managed by Your Aged Care at Home. As of the 30 June 2022, 156 unique packages were delivered at the following levels:

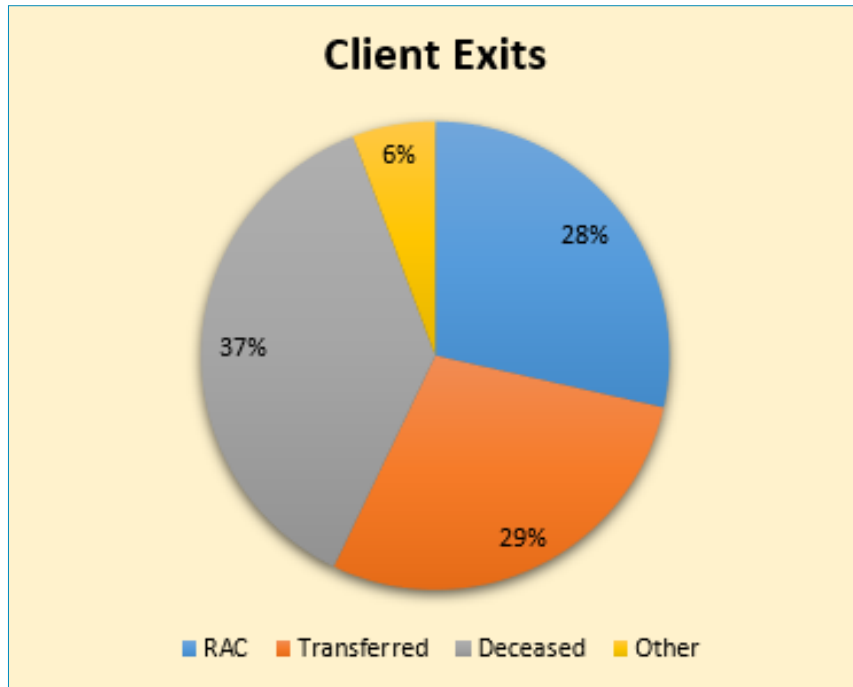
- Level 1—36
- Level 2—50
- Level 3—37
- Level 4—33



CLIENT EXITS

In total, 31 HCP clients exited our services throughout the 2021-2022 period, which is an increase of 12.9% when compared to last year. This represents 22.44% of the total number of HCP clients for the year.

Of these, 37% died either at home or in hospital; 28% entered Residential Aged Care, 29% transferred to other service providers and 6% cancelled their Home Care Package.

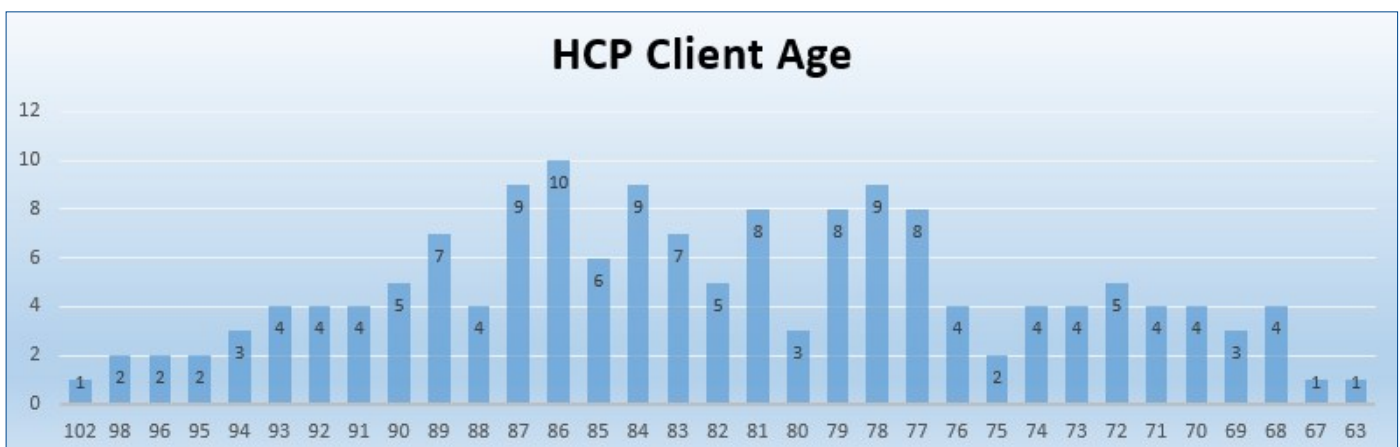


AGE

The age range of subsidised HCP clients was from 63 years to 102 years with the mean age being 81.3 years which is equal on last year's client mean age.

Of the total Home Care clients, the breakdown of client age per age group as a percentage were:

- 61 to 75 years old — 21%
- 76 to 85 years old — 43%
- 86 to 90 years old — 22%
- 91 years or older — 14%



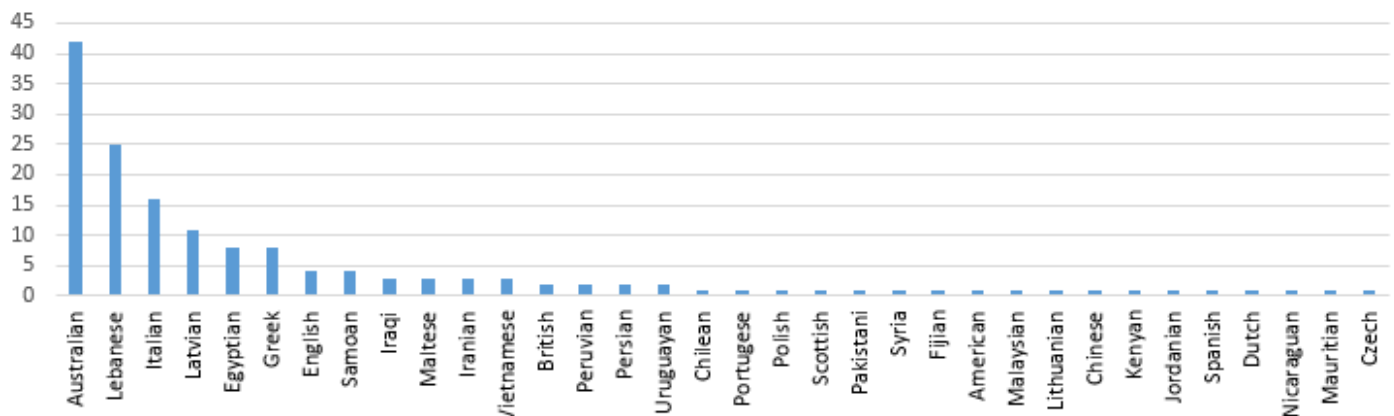
CULTURAL DIVERSITY

The cultural background of our clients has further diversified over the past 12 months with 34 different nationalities represented. People from Australian background form 27% of our total client numbers, followed by Lebanese at 16%, Italian at 10% then Latvian at 7%.

Ethnicity	Number	% of Total
Australian	42	27%
Lebanese	25	16%
Italian	16	10%
Latvian	11	7%
Egyptian	8	5%
Greek	8	5%
English	4	3%
Samoan	4	3%
Iraqi	3	2%
Maltese	3	2%
Iranian	3	2%
Vietnamese	3	2%
British	2	1%
Peruvian	2	1%
Persian	2	1%
Uruguayan	2	1%
Chilean	1	1%
Portuguese	1	1%
Polish	1	1%
Scottish	1	1%
Pakistani	1	1%
Syria	1	1%
Fijian	1	1%
American	1	1%
Malaysian	1	1%
Lithuanian	1	1%
Chinese	1	1%
Kenyan	1	1%
Jordanian	1	1%
Spanish	1	1%
Dutch	1	1%
Nicaraguan	1	1%
Mauritian	1	1%
Czech	1	1%

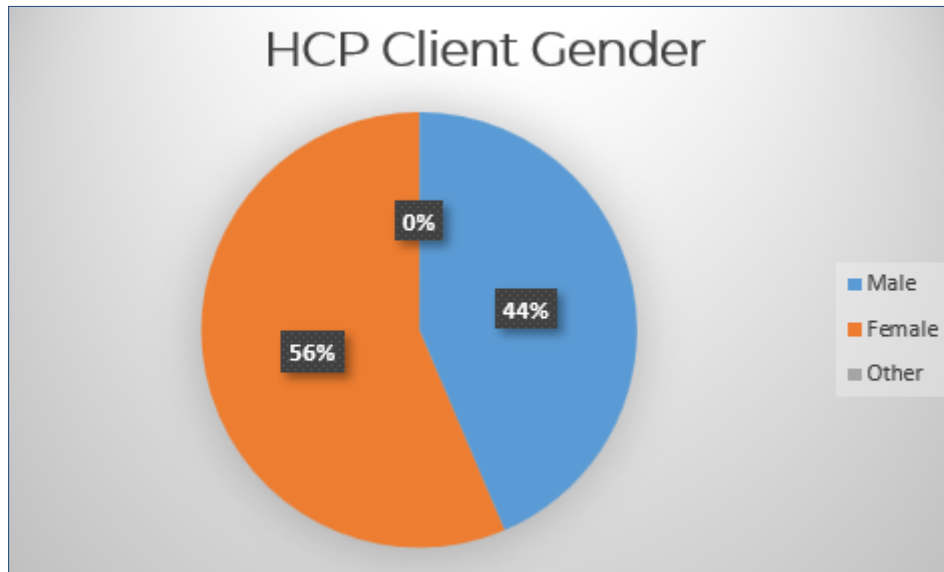


Client Ethnicity



GENDER

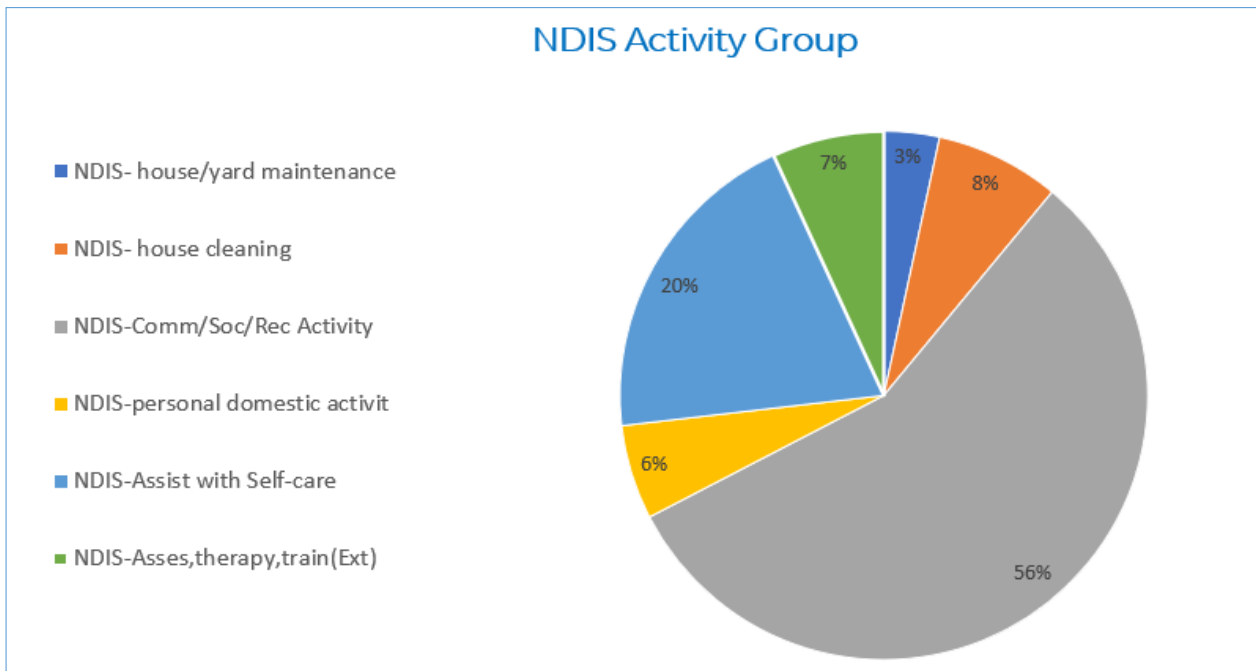
Of the 156 total HCP clients serviced during the 2021-2022 financial year, 56% identified as female; 44% identified as male whilst 0% identifying as other. This represents an increase of 3% of those who identify as female from last year and a decrease of 3% of those who identify as male.



2021-2022 saw a decline in NDIS services, with annual revenue received from service delivery decreasing from \$376,370 to \$282,898 to the end of the financial year. Your Aged Care at Home will continue to focus on the delivery of NDIS services and supports in the coming years and hopes to be able to provide a high standard of services to all our participants, concentrating on increasing our participant rates and services delivered.

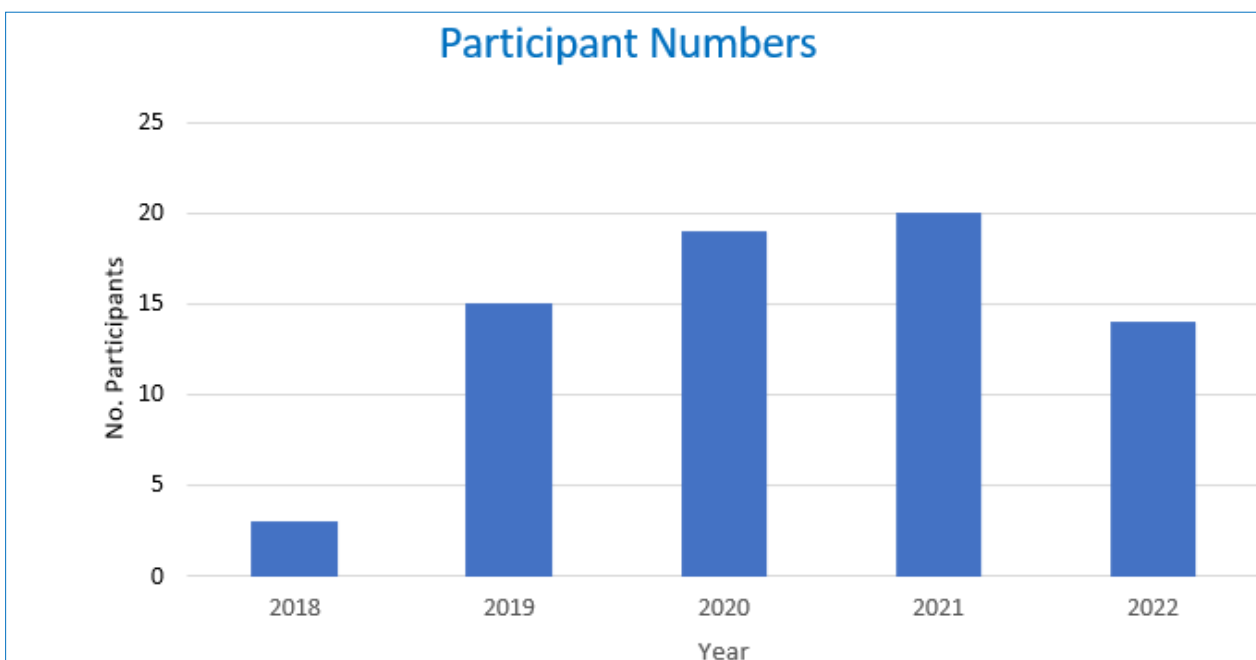
ACTIVITY GROUPS

Your Aged Care at Home provided a range of services and supports through the NDIS in the reporting period, including Community/Social/Recreational activities which totalled 56% of service delivery, Assist with Self Care at 20% , House Cleaning and Personal Domestic assistance at 14%, Assessment, Therapy, Training (Ext) at 10%, and House/Yard maintenance activities which made up 3% of total service delivery.



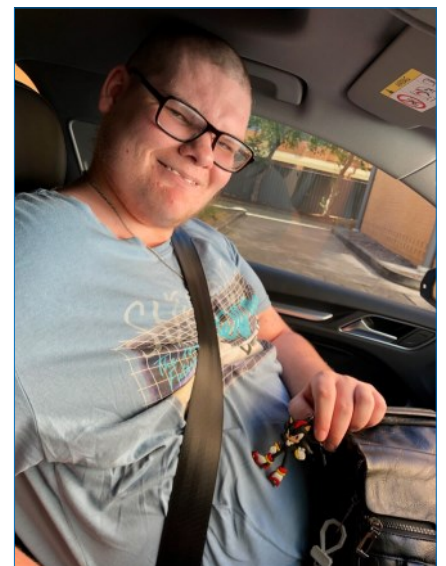
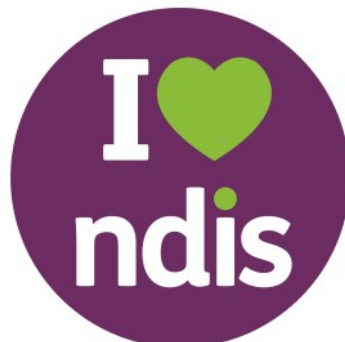
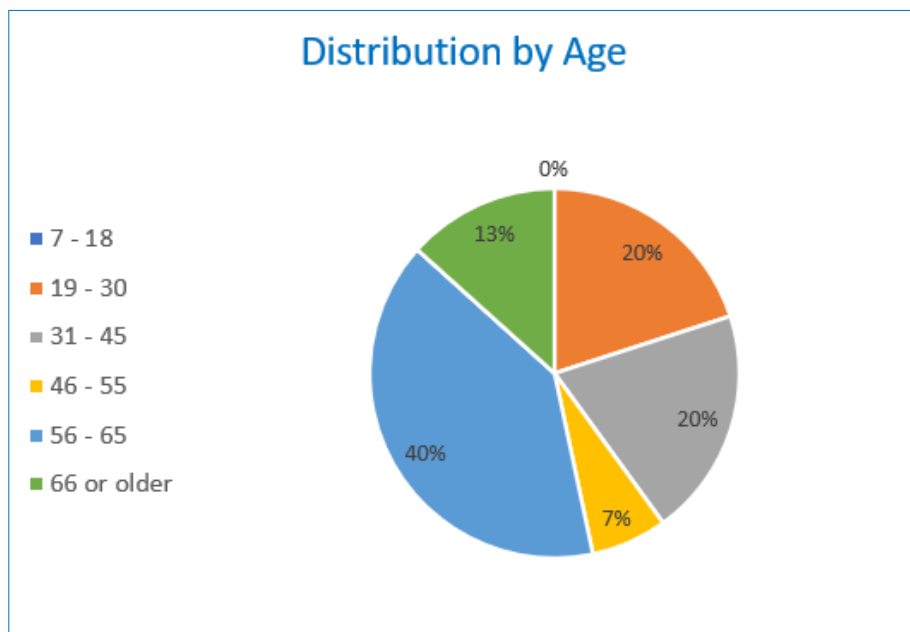
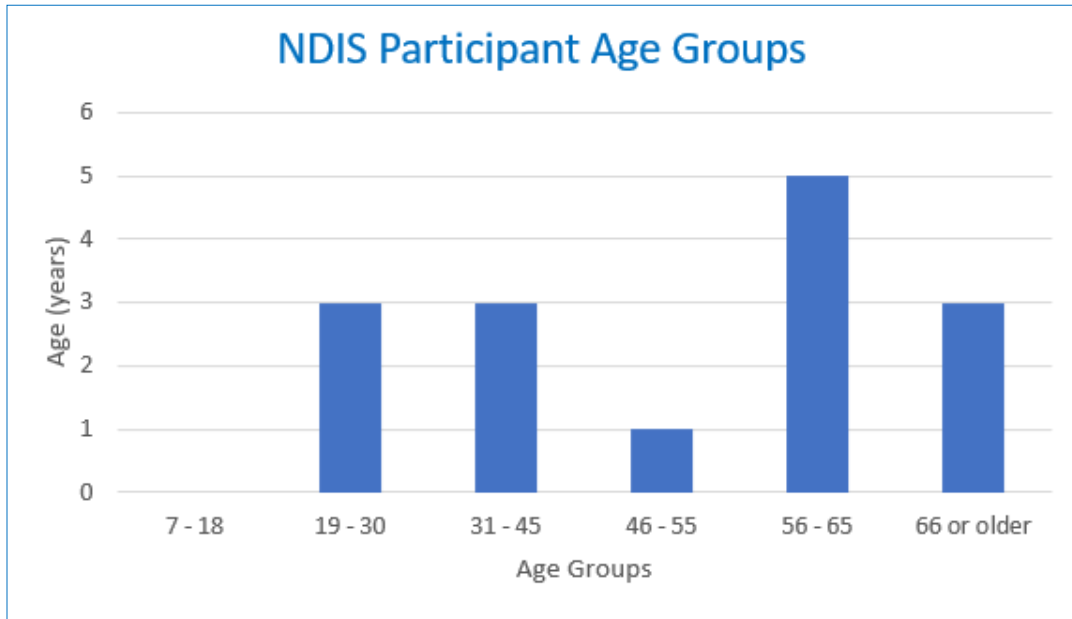
PARTICIPANT NUMBERS

The number of NDIS participants has decreased from 20 at the end of June 2021 to 14 at the end of June 2022. We were affecting in the reporting period by workforce challenges that impacted some of our participants. Your Aged Care at Home will actively promote services in the local community, whilst ensuring an adequate workforce so participants are given a wide range of choice in supports available to



AGE OF NDIS PARTICIPANTS

The age of our NDIS participants ranges from 19 through to 66 or older with 40% aged between 56-65 years, 20% aged between 19-30 with a further 20% aged between 31-45 and 7% aged between 46-55 years. 13% are aged 66 years or older and 0% aged between 7-18.





A bird's eye view of our annual client Christmas party, held at the Latvian Lutheran Hall, Homebush



We were extremely delighted that we were able to hold our annual client Christmas party this year, as the previous year was cancelled due to COVID restrictions.

As Your Aged Care at Home continues to grow, we had to find a new venue to hold these festivities so we could accommodate more than 100 clients, staff and friends. Fortunately, the Latvian Lutheran Hall at Homebush, warmly welcomed us and provided a spacious new function centre.

Everyone was treated to a delicious 3 course meal as well as free entertainment. One of our clients, Mr Andrejs Mednis played a variety of Christmas carols on the piano, and our Marketing Officer, Kirana Anandita, impressed everyone with her piano and singing skills.

This occasion also provides us with the opportunity to recognise and award our wonderful volunteers who provide their ongoing assistance and support to our charity organisation.

This annual event is made possible through the fund raising activities that we undertake throughout the year, so we can bring together those whom we support to celebrate this joyous occasion. May next year's event be bigger and better than ever.



Starters—some delicious and healthy snacks



Andrejs Mednis entertaining guests







In June, during the longest day and shortest night of the year, Latvians celebrate *Līgo svētki* or *Jāņi*. Ancient in origins, and arguably one of the most celebrated traditions, *Jāņi* sees Latvians flocking from the cities to the countryside to celebrate in the open air .

There are a great many traditions associated with *Jāņi*. Women, as well as men, will typically wear various handmade wreaths. Women's wreaths are typically made from various grasses and flowers, while men's from oak leaves.



Fire also plays an important role in the celebration. Fire is burnt either in tall towers or in bonfires, and must be kept burning until the sunrise. Jumping over the bonfires rids people of "everything unnecessary," while for couples, jumping over the fire together allows the flames to bind them together. Just as the fires must burn through the night, the people must celebrate until the dawn as well. Only after seeing the sunrise can people go to bed, but not before walking through the morning dew.

In keeping with our Latvian roots from Latvian Aged Care *Laima*, Your Aged Care at Home maintains this tradition and celebrates *Jāņi* in June each year where all our clients, carers and family members are invited to partake in these festivities. Once again, we were very fortunate that the COVID-19 restrictions did not prevent us from enjoying our annual festival which was celebrated on 22 June 2022, at the Latvian Lutheran Church hall at Homebush.

As the composition and diversity of our clients has changed considerably over the past few years, this is the final year that we will be celebrating *Jāņi*. From next year, we will continue to hold a mid-year charity event for all our clients, family and friends, which will mark a new milestone for Your Aged Care at Home.











As a registered charity and public benevolent institution, as well as a Centrelink registered organisation to host job seekers undertaking voluntary work as an approved activity, Your Aged Care at Home highly values the dedication and tireless work of our volunteers.

This year we have been very fortunate that COVID restrictions did not prevent us from holding our two most important client charity events, namely our mid-year celebration of *Jāni* and our Christmas party. As part of the preparations and running of these events, our volunteers provide invaluable support services so that everyone can have a wonderful day.

Wynne Jumikis has been one of our most active volunteers for the past eight years and no event would be complete without her incredible hard work, beautiful decorations and eye for detail to make each event look amazing.

For the past five years, Leigh Gayford has volunteered his time to assist with caretaker and gardening work at our Bankstown premises, as well as assisting with all our client functions. His ongoing volunteer support work is greatly appreciated by all and we congratulate him for his selfless support to our charity.

Another highly appreciated volunteer for Your Aged Care at Home is Yolanda Reyes. Yolanda has been an active volunteer since June 2020, after she was made redundant from her usual employment due to COVID-19. Yolanda volunteers each week to assist our office staff and maintain a very clean and inviting work environment for all. Sadly we will have to say goodbye to Yolanda as she becomes a grandmother and will be relocating to support her daughter and first grandchild.



We wish Yolanda every happiness in her new role as grandma.



I bŋde bkg vŋkd ^ abif fl rpabppbaq ^q
I ro@efqj ^pM^ay

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Our Charity Activities

As COVID-19 continued to have a significant effect on all our lives throughout the reporting period, YACAH was proudly supported by Good360 to supply extensive amounts of Personal Protective Equipment as well as cleaning products to keep our clients and workforce safe. One of the major donations received was Koh universal cleaner and dispensers, which we distributed to all our clients, as well as our workforce in October 2021.



As COVID-19 reaches into all facets of life, supporting our clients, staff and community members remains a major priority for all of us at Your Aged Care at Home.





Cancer Council

Australia's Biggest Morning Tea

Australia's Biggest Morning Tea is a community event organised by the Cancer Council that raises vital funds to make a big difference for those impacted by cancer.

Your Aged Care at Home participated in this fundraising event on the 23rd of May 2022. During this event we invited our staff to bring in small plates of food to fundraise a total of \$2,258, which is more than double the amount we raised the previous year. All proceeds of this event go to the Cancer Council.

This event provided our staff and clients with a great opportunity to make some delicious food and drop by our office to enjoy some very tasty treats from a variety of cultures and we all had a wonderful morning while also raising funds for such an important cause.



PASS IT ON

CLOTHING & CO



For three years running, Your Aged Care at Home joined with Pass it on Clothing & Co to help support the increasing number of vulnerable people in the community, those without a home. Pass it on Clothing & Co is a Sydney based social enterprise which puts your apparel, shoes and accessories donations directly in the hands of those who need it most.

Founded in September 2016 by Chris Vagg and Olga Puga, Pass it on Clothing & Co has been instrumental in providing quality men's and women's clothing donations to Sydney's and Gosford's homeless community, working to make charitable clothes giving more direct, efficient and effective.

The idea for Pass it on Clothing & Co stemmed from a house move for Chris and Olga and a resulting wardrobe cull. Many of the pieces to be thrown away were expensive and near new and needed to be given a new appreciative owner.

Chris began researching traditional charities and realised that the best clothes are often kept and sold in charity stores and shopfronts, leaving only the leftover items not deemed good enough for sale to be passed on to those who actually need them.

This sparked the idea of taking clothing directly to Sydney's homeless and disadvantaged community, and working alongside Orange Sky Laundry to set up a free clothes service to enhance their existing clothes washing and drying initiative.

Pass it on Clothing & Co takes clothing donations directly to those in need, setting up a wardrobe station at three weekly services, two in Sydney, one in Gosford and one monthly in Arncliffe. They allow people to visit and select new clothing and, with Olga a professional stylist, offer compassion and support when helping people select the wardrobe pieces.

Pass it on Clothing & Co has now provided over 160,000 pieces of clothing to those experiencing homelessness over the last 4 and a ^{1/2} years. The benefits are truly positive, not only physically, but by also impacting the self-esteem and self-worth of the recipients.

Your Aged Care at Home is proud to be a sponsor of such a valuable and inspirational appeal and will continue to support Pass it on Clothing & Co with their charity work for the homeless.



YOUR AGED CARE AT HOME LIMITED

49-51 Stanley St, Bankstown NSW 2200

ABN: 39 169 059 992

**ANNUAL FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022**



YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Annual Financial Report

For the year ended 30 June 2022

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YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Note 1.1

Corporate Information

ABN 39 169 059 992

Directors

The following directors were in office during the year and at the date of this report

H Pooloo (Chair)

A Drezins

I Sikais

G Zarins

K Zarins

Company Secretary

Gundega Zarins

Registered office and principal place of business

49-51 Stanley Street

Bankstown NSW 2200

Banker

Commonwealth Bank of Australia

Bankstown City Plaza

Bankstown NSW 2200

Auditor

CM Pitt & Co Chartered Accountants

2 Philip Street

Strathfield NSW 2135

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Statement of profit or loss and other comprehensive income

	Note	2022 \$	2021 \$
Revenue from continuing operations			
Revenue from continuing operations		3,795,674	3,237,729
Total revenue from continuing operations	2.1	3,795,674	3,237,729
Other income			
Other income		28,000	21,947
Total revenue and other income		3,823,674	3,259,676
Expenditure			
Employee benefits expense	3.1	(2,088,835)	(2,141,306)
Depreciation expense	5	(36,730)	(35,395)
Client expenses	2.2	(1,437,942)	(724,102)
Other expenses	2.2	(213,140)	(212,826)
Total expenditure		(3,776,647)	(3,113,629)
Net Surplus for the year		47,027	146,047
Other comprehensive income		-	-
Total comprehensive income for the year		47,027	146,047

The statement of profit and other comprehensive income is to be read in conjunction with the attached notes.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Statement of financial position

	Note	2022 \$	2021 \$
Assets			
Current assets			
Cash and cash equivalents	4.1	882,889	1,081,564
Trade and other receivables	4.2	353,226	333,307
Total current assets		1,236,115	1,414,871
Non-current assets			
Plant and equipment	5.1	69,671	86,896
Total non-current assets		69,671	86,896
Total assets		1,305,786	1,501,767
Liabilities			
Current liabilities			
Trade and other payables	4.3	498,315	745,794
Employee provisions	3.1	163,702	166,316
Total current liabilities		662,017	912,110
Non-current liabilities			
Employee provisions	3.1	44,171	37,084
Total non-current liabilities		44,171	37,084
Total liabilities		706,187	949,195
Net assets		599,599	552,572
Funds			
Accumulated Funds		599,599	552,572
Total Funds		599,599	552,572

The statement of financial position is to be read in conjunction with the attached notes.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Statement of changes in funds

	Accumulated Funds \$	Total Funds \$
Balance at 01 July 2020	406,525	406,525
Net Surplus	146,047	146,047
Other comprehensive income	-	-
Total comprehensive income	552,572	552,572
Balance at 01 July 2021	552,572	552,572
Net Surplus	47,027	47,027
Other comprehensive income	-	-
Total comprehensive income	599,599	599,599
Balance at 30 June 2022	599,599	599,599

The statement of change in funds is to be read in conjunction with the attached notes.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Statement of cash flows

	Note	2022 \$	2021 \$
Cash flows from operating activities			
Cash receipts in the course of operations		3,543,958	3,011,678
Payments to suppliers and employees (exclusive of GST)		(3,785,402)	(3,064,995)
Interest received		1,960	9,219
Donations received		173	3,175
Other income		1,080	12,098
Disposals		-	6,753
Workcover		24,163	
Government grants			
SSTF Grant Funding		-	50,000
Cash Flow Boost		-	50,000
COVID-19 Vaccine Support		30,000	-
Social Sector Support Fund (SSSF)		4,900	-
Net cash flows from operating activities		(179,169)	77,929
Cash flows from investing activities			
Payments for plant and equipment		(19,505)	(51,878)
Net cash flows from investing activities		(19,505)	(51,878)
Cash flows from financing activities			
Net cash flows used in financing activities		-	-
Net increase (decrease) in cash and cash equivalents		(198,674)	26,051
Cash and cash equivalents at beginning of year		1,081,564	1,055,513
Cash and cash equivalents at end of year	4.1	882,889	1,081,564

The statement of cash flows is to be read in conjunction with the attached notes.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

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YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report

Section 1: About Your Aged Care at Home Ltd.

1.1 Company Information

Your Aged Care at Home Ltd. is a company limited by guarantee, incorporated and domiciled in Australia.

The principal activities of the company include:

- The provision of care for aged, sick and infirm persons based on the broad principles of the Aged Care Act 1997 (Cth) as amended or its equivalent if subsequently replaced;
- The provision of respite for families, and others who care for older people;
- The encouragement of diverse, flexible, and responsive aged care services that are appropriate to meet the needs of the recipients of those services and their carers;
- The provision of support to people with disabilities, their families and carers under the National Disabilities Insurance Scheme by:
 - a. Providing and/or supporting an integrated range of innovative and responsive services that promote, develop and sustain the independence and community inclusion of those who have, or may acquire, disability;
 - b. Providing and/or supporting services for people with disabilities, their families and carers which promote independence and choice;
 - c. Providing and/or supporting services which develop rights and dignity of people living with, or affected by, disability;
 - d. Educating the community about people with disabilities, the causes of those disabilities, and the rights and potential of those people;
 - e. Advancing the interests of people in our society living with, or affected by, disability.

Your Aged Care at Home Ltd. is a registered charity with the Australian Charities and Not-for-Profit Commission which holds deductible gift recipient status and is exempt from income tax.

The financial report of the not-for-profit company Your Aged Care at Home Ltd. (the company) for the year ended 30 June 2022 was authorised for issue in accordance with a resolution of the directors on 2 September 2022.

The registered office of the company and its principal place of business is:

49-51 Stanley Street
Bankstown NSW 2200

Members Guarantee

The Company is limited by guarantee. In the event of the company being wound up, the constitution states that each member is required to contribute a maximum of \$50 each towards meeting any outstanding obligations of the company. At 30 June 2022, the number of members was 5 (2021:5).

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

1.2 Basis of preparation

The general-purpose financial report has been prepared in accordance with the requirements of the *Australian Charities and Not-for-profits Commission (ACNC) Act 2012*, Australian Accounting Standards – Simplified Disclosures, Accounting Interpretations, and other authoritative pronouncements of the Australian Accounting Standards Board.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Currency and rounding of amounts

The financial report is presented in Australian dollars, which is the company's functional and presentation currency.

All values are rounded to the nearest dollar, unless otherwise stated.

1.3 Significant accounting policies

The significant accounting policies documenting the measurement basis used in preparing the financial information and other accounting information relevant to an understanding of the financial report are discussed in the relevant note.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST except where the amount of GST incurred is not recoverable from the Australian Taxation Office, in which case it is recognised as part of the cost of acquisition of an asset or as part of an item of expense.

Receivables and payables are recognised inclusive of GST.

The net amount of GST recoverable from or payable to the Australian taxation Office is included as part of receivables and payables.

1.4 Significant accounting judgements, estimates and assumptions

The preparation of financial information requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements. Actual results may differ from these estimates.

Specific accounting judgements and estimates are discussed in the relevant note.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

Section 2: Programs, Goods and Services

2.1 Revenue

(a) Disaggregation of revenue

Revenue has been disaggregated based on the type of goods or services provided and source of funds.

	2022	2021
	\$	\$
Type of good or service		
Home care subsidies	3,166,633	2,648,168
Client contribution fees	284,898	77,722
Private client services	4,095	15,749
Brokerage services	22,869	19,358
Cash Flow Boost	-	50,000
SSTF Grant Funding	-	50,000
Total	3,478,495	2,860,997
Revenue from continuing operations	3,795,674	3,237,729
Source of Funds		
2022		
Commonwealth Government		
Aged Care Subsidies - Department of Health	2,946,537	2,481,133
National Disability Insurance Agency - NDIS Payments	282,280	376,730
COVID-19 Vaccine Support - Department of Health	30,000	-
Total	3,258,817	2,857,863
State Revenue		
Social Sector Support Fund (SSSF) - NSW Communities & Justice	4,900	-
Total	4,900	-
Other Income		
Donations and fund raising	173	3,175
Interest	2,585	6,240
Other revenue	1,080	6,189
Workskil	-	5,909
WorkCover	24,163	434
Total	28,000	21,947

Economic dependency

Your Aged Care at Home primarily depends on its ongoing delivery of the Home Care Packages Program funded through Commonwealth Department of Health and the delivery of services to NDIS participants under the NDIS.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

Revenue recognition

Revenue is recognised when it is probable that the economic benefit will flow to the company and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

Government Home Care subsidies

Government Home care subsidies received by this entity under the Aged Care Act 1997 are recognised as income when the obligations relating to the receipt have been met.

Client contribution fees

Client contribution fees, charged for care or services provided to clients, are recognised when the service is provided.

Sales revenue

Revenue from the sale of goods is recognised as revenue when this entity transfers the significant risks and rewards of ownership of the assets.

Donations

Donations collected, including cash and goods for resale, are recognised as revenue when the entity gains control, economic benefits are probable, and the amount of the donation can be measured reliably.

Interest

Interest revenue is received from cash and short-term deposits held with financial institutions and is recognised on the accrual basis.

Other revenue

Other revenue is recognised when it is received or when the right to receive payment is established.

Income Tax

This entity is a registered public benevolent institution and is exempt from income tax under Subdivision 50-B of the Income Tax Assessment Act 1997. This entity is also endorsed as a deductible gift recipient (DGR) under Subdivision 30-BA of the Income Tax Assessment Act 1997.

Significant estimations and judgements relating to revenue

For any grant agreement received, the determination of whether the contract included sufficiently specific performance obligations was a significant judgement involving discussions with relevant parties at the company, review of the proposal documents prepared during the grant application phase and consideration of the terms and conditions.

Commitments

The company had no commitments for expenditure as at 30 June 2022 and 30 June 2021

Events after the reporting period

No matter or circumstance has arisen since 30 June 2022 that has significantly affected, or may significantly affect the company's operations, the results of those operations, or the company's state of affairs in future financial years.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

2.2 Expenses

	2022	2021
	\$	\$
	Note	
Auditors' remuneration	8,000	8,500
Client expenses	1,437,942	724,102
Charitable donations and services	5,243	2,955
Insurance	13,613	10,032
Motor vehicle expenses	2,511	6,190
Postage, printing and stationery	23,334	31,528
IT maintenance and subscriptions	59,935	49,343
Telecommunications	15,080	16,629
Rent	36,400	28,600
General expenses	49,024	59,051
Total expenses	1,651,082	936,928

Expenses accounting policy

All expenditure is accounted for on an accruals basis and has been classified under headings reflecting the relevant function of the company which incurred the cost. Where costs cannot be directly attributed to a particular category, they have been allocated to activities consistent with use of the resources.

Fundraising and appeal costs are those incurred in seeking voluntary contributions through donations and do not include costs of disseminating information relating to the activities carried out by the company.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

Section 3: Governing Body, Employees and Other Related Parties

3.1 Employee provisions

	Note	2022 \$	2021 \$
Annual leave and personal leave—current		163,702	166,316
Long service leave—non-current		44,171	37,084
Total employee provisions		44,171	37,084

The entire annual leave balance have been classified as a current liability since the company does not have an unconditional right to defer settlement of these liabilities for at least 12 months after the end of the reporting period. The company expects that 50% of the annual leave liability and 70% of the long service leave liability will be paid after 12 months following the end of the reporting period.

Employee benefits accounting policy

Employee benefits comprise wages and salaries, annual leave, non-accumulating sick leave, long-service leave and contributions to superannuation plans.

Liabilities for short-term employee benefits expected to be wholly settled within 12 months of the reporting date in respect of employees' services up to the reporting date are recognised at the amounts expected to be paid when the liabilities are settled. Liabilities for non-accumulating sick leave are recognised when the leave is taken and are measured at the rates paid or payable.

The liability for long-term benefits is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date. Consideration is given to anticipated future wage and salary levels, experience of employee departures and periods of service.

The company pays contributions to certain defined contribution superannuation plans. Contributions are recognised in the statement of profit or loss and other comprehensive income when they are due. The company has no obligation to pay further contributions to these plans if the plans do not hold sufficient assets to pay all employee benefits relating to employee service in current and prior periods.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

3.2 Related parties and related-party transactions

(a) Director's compensation

The directors act in an honorary capacity and receive no compensation for their services. Two directors served as key management personnel throughout the reporting period.

(b) Transactions with director-related entities

No amounts were paid to director-related entities throughout the reporting period.

No amounts are payable to or receivable from directors or director-related entities at the reporting date.

(c) Key management personnel compensation

The compensation paid to key management personnel during the year was \$237,847.

	2022	2021
	\$	\$
Key Management Personnel Compensation		
Remuneration of key management personnel	237,847	212,257
Total key management personnel remuneration	237,847	212,257

Section 4: Financial Assets and Liabilities (excluding lease liabilities)

4.1 Cash and cash equivalents

	2022	2021
Note	\$	\$
Cash at bank	266,933	467,234
Term deposits	615,235	613,129
PayPal account	554	1,045
Cash on hand	166	156
	882,889	1,081,564

Cash accounting policy

Cash and cash equivalents in the statement of financial position comprise of cash at bank and in hand and short-term deposits with an original maturity of twelve months or less where the investment is convertible to known amounts of cash and is subject to insignificant risk of change in value. For the purposes of the statement of cash flows, cash and cash equivalents consist of cash and cash equivalents as defined above.

Cash at banks earns interest at floating rates based on daily deposit rates. Short-term deposits are made for varying periods of between one day and twelve months, depending on the company's cash requirements. These deposits earn interest at market rates.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

4.2 Trade and other receivables

	2022	2021
	\$	\$
Service income	45,007	37,615
Subsidy receivable	257,165	279,889
Other receivables	-	-
Interest income	778	153
Prepayments	50,276	15,650
	<u>353,226</u>	<u>333,307</u>

Trade and other receivables

Short-term receivables are measured at the original invoice amount where the effect of discounting is immaterial. The credit risk is the carrying amount (net of any allowance for impairment). No interest is earned on trade debtors. The carrying amount approximates fair value.

4.3. Trade creditors and other payables

	2022	2021
	\$	\$
Trade creditors and other payables		
Accrued salaries, wages and oncosts	13,606	14,280
Trade creditors and other accruals	68,454	83,112
Liability for future service delivery	416,255	648,403
	<u>498,315</u>	<u>745,795</u>

Trade creditors and other payables represent liability for goods and services provided to the company prior to the end of the financial year that are unpaid. These amounts are usually settled in 30 days.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Financial report for the year ended 30 June 2022

Notes to and forming part of the financial report *continued*

Section 5. Long-term Non-financial Assets (excluding leases)

5.1 Plant and equipment

	2022	2021
	\$	\$
Plant and equipment		
Motor vehicle - at cost	11,764	11,764
Less: Accumulated depreciation mv	(2,817)	(793)
	8,947	10,971
Plant and equipment - at cost	177,653	158,147
Less: Accumulated depreciation pe	(116,928)	(82,222)
	60,724	75,925
Total plant & equipment	69,671	86,896

	Plant and Equipment	Staff Devices & Equipment	Furniture & Fixtures	Motor Vehicle	Total
	\$	\$	\$	\$	\$
Balance at 1 July 2021	16,114	51,331	8,479	10,971	86,896
Additions	3,661	15,509	335	-	19,505
Disposals	-	-	-	-	-
Depreciation expense	(7,937)	(23,687)	(3,082)	(2,024)	(36,730)
Balance at 30 June 2022	11,838	43,153	5,733	8,947	69,671

Property, plant and equipment

Plant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of plant and equipment over their expected useful lives as follows:

Motor vehicles	6 years
Office furniture	4-5 years
Computer equipment	4 years
Client equipment	4 years

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the company. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible persons' report for the year ended 30 June 2022

Responsible persons' report for the year ended 30 June 2022

The Responsible persons present this report to the members of Your Aged Care at Home Ltd. For the year ended 30 June 2022.

Responsible persons

The following were Responsible persons of Your Aged Care at Home Ltd. during and since the end of the financial year:

Director	Date Appointed	Date of Cessation	Board	
			A	B
Andris Drezins	15/09/2018	-	10	11
Heather Pooloo	20/05/2014	-	10	11
Gundega Zarins	20/05/2014	-	11	11
Kristaps Zarins	15/09/2018	-	9	11
Inara Sikais	31/01/2020	-	11	11

A—Number of meetings attended

B—Number of meetings held during the time the director held office during the year

Responsible persons' qualifications and experience

Heather Pooloo, J.P - Chairperson

Dip. Community Services Coordination

Heather has extensive management and project development experience in the domains of community aged care, education and CALD community development.

Heather was appointed by the Board of the Sydney Latvian Society in April 2014 to undertake the transfer of Latvian Aged Care *Laima* to Your Aged Care at Home Ltd. This was completed in January 2015 with the successful approval of 25 Home Care Packages being transferred to Your Aged Care at Home. Since this time, Your Aged Care at Home has continued to grow and diversify its business activities through the support of the Board of Directors members and Management team.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible persons' report for the year ended 30 June 2022

Gundega Zarins – Company Secretary

Gundega has worked in aged care for more than ten years and is a highly respected and active member of the Sydney Latvian community and is the Secretary of *Daugavas Vanagi*. As a licensed club, Gundega is responsible to the Office of Liquor, Gaming and Racing (OLGR) including financial reporting, the Responsible Service of Alcohol (RSA), the Responsible Conduct of Gambling (RCG) and other legislative requirements relevant to registered clubs. She is also the Treasurer of the Ladies Auxiliary attached to the *Daugavas Vanagi* in addition to being Deaconess to the Evangelical Lutheran Unity Congregation in Strathfield.

Kristaps Zarins

Advanced Certificate in Management

Kris has extensive management and project development experience. As senior manager with CSIRO (1980-1982), Kris was responsible for developing and implementing effective financial and personnel systems.

As Executive Officer of the UNSW Institute of Administration he developed and implemented marketing programs and presented a paper at the International Conference (Clear Visions of the Future - The Key to Success). He was also National Administration Manager for the Australian Bicentennial Authority, where he developed and implemented management systems for procurement, travel, stores management and organisation wind-down.

As HR Manager for House with No Steps, Kris introduced client evaluation and support systems and Quality Assurance. Kris also held the position of GM of Employment and Lifestyle Programs, where he developed and introduced DSS and established Industry Quality Assurance Network.

Andris Drezins

BSc Computer Science

Dip. Food and Nutrition

Andris brings his sales and project management knowledge to the role of Director and Business Manager. As an Account Manager for Schneider Electric for 13 years, Andris developed effective whole of life energy and technology upgrades for some of Sydney's major hospitals and commercial buildings. For 12 years Andris worked as a Project Manager and Engineering Team Leader for Honeywell, where Andris was responsible for the design, budgeting and effective implementation of building management systems and energy projects.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible persons' report for the year ended 30 June 2022

Inara Sikais

BA Business (Accounting)

CPA Member of the Australia Society of Accountants

Inara joined the Board of Directors in January 2020 and has extensive experience and knowledge in financial management, risk management and administrative process improvement that are highly valued by Your Aged Care at Home Ltd. She holds a Bachelor of Business (Accounting) and is a CPA member of the Australian Society of Accountants.

Throughout her extensive career, Inara has held a variety of accounting and financial positions including Project Accountant for Lang O'Rourke - Wheatstone Project, Pilbara, Western Australia; Contracts Administrator for Lend Lease (NSW) Building projects; Financial Assistant - Lend Lease Head Office, Sydney; Chief Financial Officer - Waverley Private (Psychiatric) Hospital, Mt Waverley, Victoria; Chief Financial Officer for Benchmark Group/ Ramsay Health Care - The Valley Private Hospital & South Eastern Hospital, Mulgrave, Victoria; Chief Financial Officer - Benchmarks Group - Beleura Private Hospital, Mornington, Victoria; Accountant for Destination Travel Management Group and Chief Accountant - Australian Pacific Touring Pty Ltd. Hampton Head Office, Victoria.

In addition to her professional work, Inara has also held many volunteer positions to support a wide range of community groups including Treasurer - Kunyung Primary school fundraising & parents consultation committee; Board member of the Latvian Relief Society Melbourne branch; Board member and Treasurer of the Latvian Relief Society of Australia Sydney Branch; current Chairperson of the Latvian Relief Society "Daugavas Vanagi" of Australia Sydney Branch as well as Internal Auditor (voluntary) for the Sydney Latvian Society (Strathfield) and LAAJ - Latvian Association of Australia and New Zealand.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible persons' report for the year ended 30 June 2022

Short-term objectives

The Company's short-term objectives are to:

- Provide care for aged, sick and infirm persons based on the broad principles of the Aged Care Act 1997 (Cth) as amended or its equivalent if subsequently replaced;
- Promote a high quality of care for the recipients of aged care services that meet the needs of individuals;
- Protect the health and well-being of the recipients of aged care services;
- Ensure that aged care services are targeted towards the people with the greatest needs for those services;
- Facilitate access to aged care services by those who need them, regardless of race, religion, culture, language, gender, economic circumstance or geographic location;
- Provide respite for families, and others who care for older people;
- Encourage diverse, flexible, and responsive aged care services that are appropriate to meet the needs of the recipients of those services and their carers;
- Develop the use of and deliver technologies to our workforce, clients and carers in the home to improve service delivery and more effective communication systems through our Mobile Workforce and Seniors Network Service;
- Facilitate the independence of, and choice available to, those recipients and carers; and
- Support people with disabilities, their families and carers under the National Disabilities Insurance Scheme by:
 - a. Providing and/or supporting an integrated range of innovative and responsive services that promote, develop and sustain the independence and community inclusion of those who have, or may acquire, disability;
 - b. Providing and/or supporting services for people with disabilities, their families and carers which promote independence and choice;
 - c. Providing and/or supporting services which develop rights and dignity of people living with, or affected by, disability;
 - d. Educating the community about people with disabilities, the causes of those disabilities, and the rights and potential of those people;
 - e. Advancing the interests of people in our society living with, or affected by, disability;
 - f. Providing and/or supporting services to assist other organisations to achieve all or any of these aims.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible persons' report for the year ended 30 June 2022

Long-term objectives

The Company's long-term objectives are to:

- Be sustainable and strive for continuous improvement so as to offer the best possible outcomes for the elderly and disabled and their carers requiring our assistance; and
- To help plan effectively for the delivery of aged care services and disability support services that:
 - a. Promote the targeting of services to areas of greatest need;
 - b. Promote aging in place through the linking of care and support services to the places where older people prefer to live; and
- Support people with disabilities, their families and carers and advance the interests of people in our society living with, or affected by, disability; and
- To develop and implement technologies through Your Aged Care at Home's Mobile Workforce and Seniors Network Service.

Strategy for achieving short and long-term objectives

To achieve these objectives, the Company has adopted the following strategies:

- The Company strives to attract and retain quality staff and volunteers who are committed to working in aged care and disability support services, and this is evidenced by low staff turnover. Your Aged Care at Home believes that attracting and retaining quality staff and volunteers will assist with the success of the company in both the short and long term;
- Staff and volunteers are committed to creating new and maintaining existing programs in support of aged care and disability care recipients. Committed staff and volunteers allow the Company the ability to engage in continuous improvement;
- Staff and volunteers strive to meet consistent standards of best practice and provide clear expectations of professional accountabilities and responsibilities to all stakeholders. This is evidenced by the performance of staff and volunteers, being assessed based on these accountabilities, and ensures staff are operating in the best interests of the care recipients, their carers and the Company;
- The Company will research grant opportunities and apply for projects that will further enhance the objectives, both short and long term, of Your Aged Care at Home;
- The Company ensures compliance with all related legislative requirements under the Aged Care Act 1997 (Cth) and the National Disability Insurance Scheme Act 2013.

YOUR AGED CARE AT HOME LIMITED

(a company limited by guarantee and registered with the ACNC)

Responsible Persons' declaration for the year ended 30 June 2022

Responsible Persons' declaration

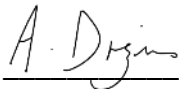
The Responsible Persons declare that, in the Responsible Persons' opinion

- a) There are reasonable grounds to believe that Your Aged Care at Home Ltd. is able to pay all of its debts, as and when they become due and payable
- b) The financial report and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulation 2013.



Heather Pooloo
Responsible Person



Andris Drezins
Responsible Person

Dated this 2nd day of September 2022

C M PITT & CO

Chartered Accountants

TELEPHONE: (02) 9715 1555

FACSIMILE: (02) 9715 1566

CHARLES M PITT B.BUS FCA

6/2 PHILIP STREET

STRATHFIELD NSW 2135

PO BOX 580

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INDEPENDENT AUDIT REPORT TO THE MEMBERS OF YOUR AGED CARE AT HOME LTD AND THE COMMONWEALTH DEPARTMENT OF HEALTH

Report on the Audit of the Financial Report

We have audited the financial report of Your Aged Care at Home Limited (YACAH), which comprises the statement of financial position as at 30 June 2022, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the responsible entities' declaration.

In our opinion, the financial report of YACAH, has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- a) giving a true and fair view of the registered entity's financial position as at 30 June 2022 and of its financial performance for the year ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and division 60 the Australian Charities and Not-for-profits Commission Regulation 2013. basis for opinion.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the registered entity in accordance with the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Committee's Responsibility for the Financial Report

The committee of the YACAH, are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the



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financial report is appropriate to meet the requirements of the Australian Charities & Not for Profits Commission Act 2012. The committee's responsibility also includes such internal control as to determine the committee necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the YACAH, ability to continue as a going concern, disclosing, as applicable, matters relating to Going concern and using the going concern basis of accounting unless the responsible entities either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern.



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If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Charles M Pitt
C M PITT & CO
CHARTERED ACCOUNTANTS

ICAA Membership No. 20190
Registered Company Auditor No. 2944
Unit 6 & 7, 2 Philip Street Strathfield

Dated: 12 September 2022



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Standards Legislation

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Your Aged Care at Home